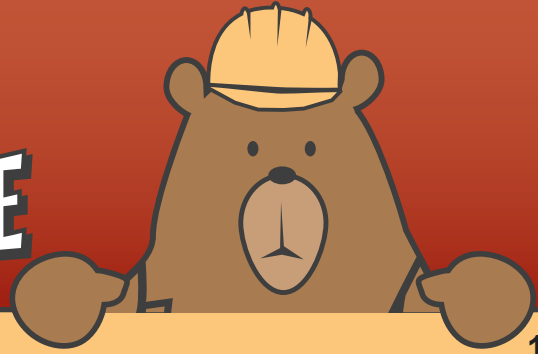
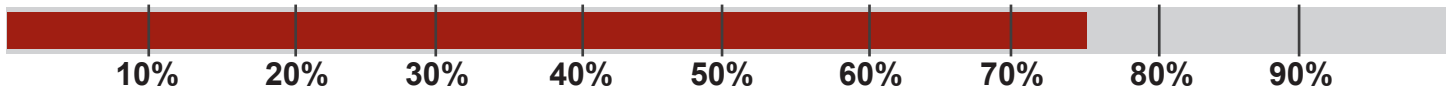


MUSIC CITY CENTRAL IMPROVEMENTS UPDATE



10/3/18

PROGRESS



COMPLETED

- Joint sealing of Levels 3, 4, and 5
- Exterior cleaning of 4th Avenue side of building
- Demolition of public restrooms
- Interior and exterior demolition of Customer Care area
- Exterior cleaning of Charlotte Avenue side of building
- Joint sealing of exterior plaza between Central and Municipal Auditorium
- Re-coating of garage ramp
- Exterior stone repair
- Level 1 Bus Bays

WORK IN PROGRESS

- Level 2 Bus bays
 - * Level 2 closure; duration approximately three months
- Extract and replant planters on the plaza
 - * Plaza planter waterproofing
- Building new public restrooms
 - * Installing Restroom Fixtures
 - * Installing Finishes Throughout
- Rebuilding Customer Care area
 - * Installing new transaction window
 - * Installing interior & exterior countertop

WORK PLANNED

- Architectural sound baffling outside of Customer Care
- Place new vegetation in plaza planters



CUSTOMER NOTIFICATIONS

- Boarding buses outside of the facility on the street
- Detours when moving around the facility, such as limited to no escalator or elevator service
- Temporary restrooms available and accessible
- No community meetings on-site
- Relocation of Customer Care ticket window to lower level at base of stairway