



# PRESS RELEASE

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**FURTHER INFORMATION:**

Amanda Clelland

Office: 615-880-3932

Cell: 615-330-4144

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## **Nashville MTA unveils bill pay kiosk at Music City Central** *Convenience saves time and travel*

**NASHVILLE** – The Nashville Metropolitan Transit Authority (MTA) is pleased to announce the installation of a self-service bill pay kiosk at the Music City Central (MCC).

In response to concerns regarding access to local utility providers by elderly and disabled riders, the Nashville MTA worked to secure a payment kiosk to provide public transit riders a one-stop opportunity to pay their utilities while at the downtown bus hub.

Access and efficiency are important for riders to be able to continue on to their homes, work, errands, and appointments with ease. By providing a convenient, central location to pay utilities, this service will help reduce travel times so that our riders can focus on what matters in life.

“We are very excited to offer this service at MCC for our riders,” MTA Board Chair Gail Carr Williams said. “MTA understands the concerns that have been raised regarding access to utility providers and we believe that this bill pay kiosk will offer a convenient solution by eliminating the need for an extra trip. NES bill pay services through this kiosk will be free of processing fees. This is an added benefit for riders needing to pay their electric bills, and one we are happy to provide.”

The payment kiosk was installed in early June on the upper level of MCC near Bay 1 and is a cash only service. Customer Care staff at MCC are trained to provide assistance for elderly and disabled customers who require special assistance to use the kiosk.

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Editor's Note: To request this information in an alternative format, please call 615-862-5950 and ask to speak with the ADA Coordinator.