



# NEWS RELEASE

**FOR IMMEDIATE RELEASE:**

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**FURTHER INFORMATION:**

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## **Music City Central Lower Level to close June 11** ***Bus bays temporarily relocating to street as part of ongoing renovations***

**NASHVILLE** – Effective Monday, June 11, all lower level bus bays at Music City Central (MCC) will temporarily relocate operations to the streets surrounding the downtown bus station to allow construction crews to perform work as part of our ongoing renovations of the facility.

On-street boarding will take place along Charlotte Avenue immediately in front of MCC, on 4<sup>th</sup> Avenue North next to where the lower level bus bays are located, as well as on James Robertson Parkway and last for the next several months, with the reopening of the lower level and subsequent closure of the upper level bus bays following immediately after.

Maps of the temporary boarding locations are available online on [nashvillemta.org](http://nashvillemta.org) and on informational cards in the bus schedule racks at MCC. Additionally, Customer Care staff will be on-site to provide information and assistance.

During the renovations project, which began in May and is expected to conclude this Fall, customers, visitors, and other members of the public can expect to experience temporary conditions, such as:

- Boarding buses at different bays and outside the facility on the street;
- Detours when moving around the facility, such as limited to no escalator and elevator access;
- Periods of limited public parking accessibility;
- Inability to hold public meetings and other community meetings at the facility; and
- Relocation of customer service windows.

Detailed updates on the project, including frequently asked questions and monthly updates on the renovation progress, are available at [nashvillemta.org](http://nashvillemta.org). Anyone arriving at MCC should be on the lookout for wayfinding signage and Customer Ambassadors to help them navigate the space during improvements.

We apologize for the inconvenience and thank you for your patience as we work to improve the customer experience for all those who use public transportation in Nashville.

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Editor's Note: To request this information in an alternative format, call 615-862-5950 for an ADA coordinator.